

# Application Testing Services



## Implement System Changes with Confidence

Utilities run on a complex set of interactive mission-critical systems – billing, meter data management, web portals, and more – provided by a diverse set of third-party vendors. Before deploying an upgrade, patch, hotfix, or even an entirely new system, utilities need to answer three questions: Will it work properly? Will it break anything? Do we have the in-house expertise?

With your IT staff at capacity, look to Util-Assist's testing experts to ensure quality and seamless integration while reducing risk.

## Expert, Reliable Testing Support When You Need It

Util-Assist maintains a Testing Center of Excellence devoted to utility testing: a dedicated team of highly trained testers with years of experience designing and executing test plans for utility information systems and devoted to executing a seamless transition for client organizations. Our value proposition is simple: we do this all the time. That means:

- Our experience is current with the latest AMI solutions and associated systems, MDM and CIS
- We have prewritten and constantly updated test plans and scripts for nearly every utility testing use case
- We specialize in utilities and have a deep understanding of the business processes underlying system interactions
- Our volume of work enables us to maintain a stable core of experienced employees who specialize in testing utility application software and systems

## Services Across the Full Testing Lifecycle



### Develop Test Scripts

Util-Assist works with your utility to gather functional, integration, and performance requirements. Then, we use those requirements to create use cases that capture your utility's needs and configure the testing application appropriately.



### Create Test Data

Systems that are not yet in production will not yet have the links to the key data sources that they need for full operation. Util-Assist has the tools to easily generate sample data to use in testing pre-release software.



### Execute Tests

Even well-designed test cases benefit from an experienced hand running the test. Util-Assist executes the test scripts and documents the results and recommendations in clear reports for your project team and decision makers.



Util-Assist is a recognized innovator in technology and data-driven solutions for utilities. Our solutions merge technology with strategy to streamline processes, boost productivity, enable data-driven business decisions, and deliver enhanced customer experiences, transforming how utilities operate and deliver value to their customers.

Driving digital innovation with professional and managed services for electric, water, and gas, Util-Assist is shaping the utility of the future.

## Contact Us



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