

# Security Management Services



## Power Up Your Security Program

Electric utilities universally implement security measures to protect infrastructure and ensure reliable power delivery. But, there is no universal security plan. Evaluating risk management strategies, prioritizing critical threats, and addressing overlooked potential threats are foundational first steps. To truly safeguard your operations, aligning security measures with your specific needs is essential.

## The Importance of a Security Management Program (SMP)

Util-Assist provides a streamlined and cost-effective security management strategy to protect your most critical assets. Our structured SMP offers a systematic approach to:



### Categorize assets

Util-Assist works with your utility to identify and prioritize assets based on criticality and assess associated risks.



### Mitigate risks

Util-Assist implements comprehensive strategies to effectively mitigate identified risks and minimize vulnerabilities.



### Optimize resource allocation

Our approach ensures resources are allocated optimally to address identified risks and enhance security measures.



### Evaluate and improve

Util-Assist reviews your utility's current protection systems and pinpoints areas for improvement.



### Advocate for enhancements

Util-Assist can develop a compelling business case to support your utility's necessary security upgrades.



### Grant peace of mind

Our experienced security consultants ensure your utility is well-protected, reducing the chances of unexpected issues.

## Swift Response and Rapid Restoration

Establishing an SMP is a proactive approach to building a robust foundation for swift incident response and rapid restoration of normal operations. Util-Assist stays ahead of emerging and evolving threats by collaborating with regional and national security organizations and engaging in information-sharing networks, enabling pre-emptive action that ensures safety and continuity of your utility operations.

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## Similar to Your Safety Management Program

In today's landscape, every utility relies on a safety management program. Just as safety programs aim to prevent accidents, SMPs are foundational in mitigating security risks and ensuring operational resilience. The benefits are clear:

- Gain a deeper understanding and **control of risks**.
- **Reinforce defenses** against cyber and physical threats.
- Stay ahead of emerging and evolving threats with **heightened awareness and readiness**.
- **Respond to incidents** swiftly and effectively.
- **Boost security** awareness and training.
- Strengthen adherence to **regulatory requirements**.
- Enhance your utility's ability to **maintain stable and reliable operations**.
- Achieve **cost efficiencies and economic benefits** through streamlined processes.
- **Increase trust and confidence** across your utility's stakeholders.
- Demonstrate your utility's **commitment to public safety** and operational reliability.
- Potentially **lower insurance premiums** through proven risk management.

## The Util-Assist Team

Developing and implementing a robust SMP is a critical endeavor. To do it right, many utilities hire an expert team. Util-Assist's renowned experts work in collaboration with your utility's senior management team.



**Ross Johnson**, a strategic security and intelligence advisor to utilities and organizations, is known around the world as a security industry thought leader.



**John McClean** of Util-Assist is a former Vice-President of Centralized Operations Services for Alectra Utilities with 35 years of experience in electric utility operations.



Security management program services are offered by Util-Assist, a recognized innovator in technology and data-driven solutions for utilities. Our solutions merge technology with strategy to streamline processes, boost productivity, enable data-driven business decisions, and deliver enhanced customer experiences—transforming how utilities operate and deliver value to their customers.

With professional services and managed services for electric, water, and gas, utilities rely on us to help them drive digital innovation that reshapes the utility landscape.

## Contact Us



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Util-Assist



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